



**14500 Continental Gateway
Orlando, FL 32821**

To Scott Ruberto,

I would like to take this opportunity to put in writing to you how pleased I am with your pest control services. You and your team have been just amazing with your prompt service and outstanding customer service! I believe the value of customer service is being able to call your company 24/7 365 days a year and have someone pick up the phone ready to help. I can honestly say that this is how you and your staff service your clients.

Obed is one of the best service managers that I have worked with over my many years in the hospitality industry. Always spot on with his scheduling and follow-ups. Jesus is our main tech and is the ultimate professional. He is always on time and very eager to share his knowledge with us!!! Truly a professional staff.

Overall, I would recommend NeoGuard to anyone that is serious about their properties. No matter what the issues are they will have a solution for you. They are one of the few vendors that really cares about their clients and take pride in their work.

A handwritten signature in black ink, appearing to read "P. Steiger".

Paul Steiger, CHFE
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Nickelodeon Suites Resort

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